

Delivering more than just fuel to your home

SPRING 2018

Why should I get a fuel delivery in the summer?

We often get the question "I don't use the bulk of my fuel in the warmer months, so why should I get my tank filled in the spring and summer?" Don't wait until the cold season hits to request a delivery. Prepare ahead of time! Eliminate the anxiety of running out *before* the weather flips to frozen! Your tank and wallet will thank you!!

Even though your fuel usage is typically less in the spring and summer months, it does benefit you to fill up during that time. **Here's why!**

- Generally, there are fewer deliveries made in spring and summer months (in quantity and frequency), which makes scheduling a delivery quicker and easier.
- If you have an oil tank, algae and bacteria can grow and condensation can build up in the tank over the hot, humid summer when it's not full. The result is a substance known as "black sludge," which is a leading factor in heating system breakdown.
- Also—as an extra bonus—historically, prices are generally lower during the spring and summer months. Now that's good news!

This upcoming summer season, do yourself and your tank a favor and schedule an "off-season" delivery. Get prepared for the colder weather now!

Do you know the facts about tank ownership?

We are often asked, "Would it benefit me to own my own fuel tank?" There are several factors to consider when making the best choice for your residence. Here are a few:

PROS

- You can choose your fuel supplier without swapping out tanks.
- No minimum use / rental fee.
- You could potentially save a little money per gallon.

CONS

- You are responsible for the upkeep of your tank. This includes keeping the regulators up-to-date, having the tank re-certified as needed, painting your tank, making sure there are no leaks, and general maintenance. If you have an underground tank, the maintenance requirements are a little more involved (e.g., certification of cathodic rust protection).
- It is your **financial responsibility** to make sure the tank remains stable and level (for above-ground tanks).
- If you have to move your tank due to construction on your property, you will be responsible for making sure it complies with any building codes (e.g., your propane tank must be, at minimum, 10 feet from any ignition source).
- All service and parts are solely your financial responsibility.
- Some homeowners insurance will not pay for any loss arising from customer-owned tanks.
- You are solely responsible for any excavation if an issue arises with the tank.

Make the leap to PROPANE!!

Is your home's heating system running on oil? Want to make your home more energy efficient? Make the switch to propane! Run your home on a cleaner burning fuel! With the purchase of a propane-powered heating system¹ & a 5-year agreement², you'll receive:

- Preferred Service Plan for 5 Years (valued at \$795); includes annual tune-up & inspection
- Free Fuel for 1 Year!³
- Free tank set (and removal of old above-ground tank)
- 0% financing up to 60 months⁴
- Gallon for gallon oil buyback⁵

Leap before August 31, 2018!! Use offer code OIL2PROPANE

1) Propane must be the primary heating source of the home. Supplemental, hybrid, and/or back-up heating systems do not qualify. 2) If the agreement is terminated before the end of the 5 years, there will be an early termination penalty of \$1,200.00. 3) Up to 500 gallons. 4) Available for qualifying customers. 5) Account will be credited with total buyback amount in year 2 of agreement.

Update your customer information for a shot at winning \$500!!

Accurate records are always good! We want to ensure we have the most accurate, up-to-date information on your account.

Visit <u>www.trigas-oil.com/updatemyinfo</u> to update the information on your customer account.

Update your information before June 30th for a chance to win a \$500 VISA[®] GIFT CARD!



ROBBREEDING'S BOLL-OFF SERVICE Dumpster Rentals (20, 30, 8 40 yard) Waste Removal for Construction, Demolition, Commercial, Residential, Industrial

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Stop lugging around those bulky grill cylinders this summer!

Complete your ultimate outdoor backyard by having your gas grill connected to your existing propane tank. Save time and money this summer! We can help make your summertime grilling convenient and fun!

Starting at \$149!

offer code SUMMERGRILL

expires 06/30/18

What's the difference between Automatic and Will Call Delivery?

When you are on Will Call Delivery...

It is your obligation to keep track of your fuel levels and call for a delivery accordingly. We request you contact us when your tank is at 30% for propane or one quarter full for fuel oil. This allows sufficient time for us to schedule and route the delivery. Calling at less than the requested levels puts you at risk of running out—especially if delivery times are estimated at longer than our standard 3-5 business days, due to weather or unforeseen circumstances.

When you are on Automatic Delivery...

WE take on the responsibility of monitoring your fuel usage and keeping your tank from running out. You'll have peace of mind knowing that we are monitoring your usage and delivering your fuel when needed. No more checking the tank gauge! We forecast your fuel demand based on your usage, appliances, weather, and more to ensure that we're delivering fuel to your tank at the appropriate time. You won't use more fuel than you normally would—you just don't have to worry about checking the tank! You also have the assurance of the "No Run Out" guarantee—which means if we accidentally let you run out of fuel, we'll guarantee same-day delivery and credit your account \$50. *And, the best part is … Automatic Delivery is available at NO EXTRA CHARGE!*

Keep Your Water Clean!

Have a Rinnai[®] Tankless Water Heater?

Keep it clean for a happy and healthy home!

Your Rinnai[®] Tankless Water Heater should have a Flush Service performed *annually* to keep the unit free from scaling. Lime scale can block/clog up the heat exchanger in a tankless water heater, which, when not addressed, can cause damage to the system. A filter change is also done to keep the gunk out, allowing your water to stay fresh and clean for your family.

Add a Rinnai[®] Flush Service to your spring cleaning list! And then check it off your list with this special offer!

\$99 Flush Special

Rinnai[®] Tankless Water Heater System flush and filter change.

offer code FLUSH99 expires 06/30/18

Rinnai

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Beat The Heat Without Breaking a Sweat.

Carrier

turn to the experts

WITH CARRIER[®] COOL CASH REBATES, THE SEASON TO SAVE IS NOW.

There's never been a better time to upgrade to Carrier comfort. For a limited time, you can claim up to \$1,650 in Cool Cash rebates on a new system or receive up to 72 months of 0% financing. Call the experts today at Comfort Plus Services, our Preferred Service Provider, about how to get year-round comfort, years of energy savings, and the year's best offer.*

COMFORT PLUS SERVICES

(866) 950-2653 comfortplusservices.com

*Purchase of qualifying products required.

Upgrade Your Water Supply This Spring!

Did you know that your traditional electric water heater is costing you money when you aren't home and/or aren't using water? Crazy, right?! With traditional electric water heaters, it is constantly heating and cooling gallons and gallons of water in your large tank while you are on vacation, at work, and at home but not using the water. It's big, it's loud, and it's costly.

With a **Rinnai® Tankless Water Heater**, the unit only heats the water when you need it. It heats the water while it's on the way through the pipes to your faucet or shower head. By heating the water only when you need it, you can save hundreds and even thousands of dollars.

Save energy and money

A Rinnai tankless water heater uses up to 40% less energy than traditional electric hot water tanks, saving you dollars!

Compact design, flexible installation

Get your closet or laundry room back! Rinnai tankless water heaters are small and compact and can be installed in closets, laundry rooms, and even crawl spaces. And you'll still have storage!

Earth friendly and efficient

Rinnai tankless water heaters operate with maximum energy efficiency, and have higher standards for lower CO₂ emission. The product lifespan is twice as long as traditional electric water heaters and it has recyclable parts, which eliminates landfill waste.

> COOL CAS REBATES UP TO \$1,650 ON A QUALIFIED HOME COMFORT SYSTEM

Valid through

06/30/18



\$29.95



Call 866-950-2653 for details.

Get prepared to BEAT THE HEAT this summer!



Improve the Quality of Your Home's Air

Mold, mildew, dust mites, viruses, and other pesky things can live in the dark places of your home and within your heating or A/C system. Yuck! Having the appropriate filters and devices in place in your home can help to prevent sickness and allergic reactions.

Our Preferred Service Provider, Comfort Plus Services, offers multiple products to improve the air in your home, helping your family to breathe healthy. They offer Carrier[®] Air Purifiers with "capture and kill" technology—capturing and killing airborne viruses, bacteria, and mold spores.

We asked what their favorite product was. The answer: The Reme Halo System. It kills 99% of most germs, bacteria, and viruses on surfaces and in the air. The RGF Reme Halo company says it's like giving a flu shot to your home! Call (866) 950-2653 today for more information about keeping your home's air squeaky clean this spring and summer!

sign up today!



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We Deliver The Promise

Propane • Heating Oil • Alternative Fuels Gas Equipment Sales • Installation & Service

With Locations In Federalsburg • Cambridge • Grasonville Galena • Georgetown, DE WE ARE HIRING! INQUIRE TODAY!

Mastercard VISA DISCOVER CASH CHECK EFT electronic

Why should I have an Online Customer Account?

Be in control of your fuel account!

- Pay your bills easily with a credit or debit card. Or sign up for Electronic Funds Transfer (EFT) to take the guesswork out of bill paying!
- View current and past statements.
- Request a delivery easily with just the press of a button!
- View your delivery history, including number of gallons and total price.
- View information about your tank(s) including size, fuel type, delivery type, and estimated delivery date.

\$25 Bonus Just For You

- Get a \$25 account credit by completing 3 simple steps:
 - (1) Register for the Online Portal
 - (2) Sign up for Electronic Funds Transfer (EFT) *expires 06/30/1*
 - (3) Sign up for e-Statements

fer (EFT) offer code 3X25 expires 06/30/18 Customer must be on Automatic Delivery.